



COBA
DELEGATE
SEMINAR

AUGUST
24th - 27th



CORRECTION ASSISTANCE RESPONSE FOR EMPLOYEES (C.A.R.E)

Presentation by
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III **AGENDA**

- Introduction
- Goal
- Objective
- Process
- Services

III INTRODUCTION:

What is C.A.R.E?

The **Correction Assistance Response for Employees** is a unit designated for DOC employees who may need assistance in coping with unexpected situations.

III OBJECTIVE

- To ensure that each employee is fit for duty by identifying the causative factors that have a direct correlation to optimum performance.
- An employee (MOS/Non-uniform) can contact CARE directly or can be referred by another member of the department.
- Referrals will not be accepted anonymously.
- Participating in CARE, whether voluntary or by referral is non-punitive.
- Job security and/or promotion opportunity shall not be jeopardized as a result of a request for services.
- No record of an employee's participation in the CARE program will be kept in his/her personal history folder.
- All services and participation is strictly confidential.



III **PROCESS**

Once a referral is made to CARE for assistance –whether voluntarily or involuntarily, employees can be interviewed on site or at the CARE office.

Each employee will be interviewed by a CARE member without the presence of Union.

Representation, as all interviews are non-punitive.

After assessing the needs of the employee, CARE staff will advise employees of the available services and referrals.

Contact information: **718.546.5000**

Email: **CARE@doc.nyc.gov**



III SERVICES

- Trauma Response
- Hospital Visitation
- Employee Assistance Program (EAP)
- On-site Psychologist
- Personal Assistance Officer (PAO)
- Military Support
- Medical/Health Issues
- Individual Peer Support
- Alcohol/Prescription/ Gambling Addictions
- Domestic Incidents
- Bereavement/ Loss
- Depression
- Suicidal Ideation
- Financial Issues

III **THANK YOU**

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